

DISASTER RESPONSE:



Coalition Work & Shared Outcomes

Melanie Doshier , Alena Pollak , Joseph Chick

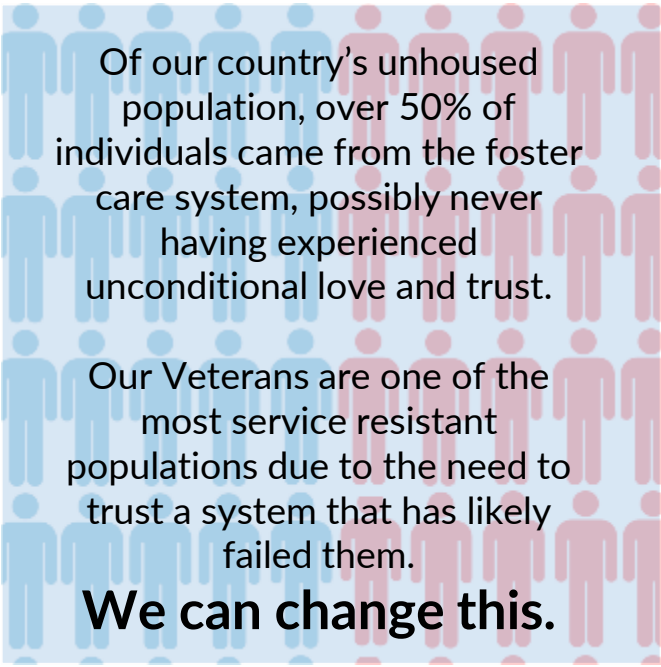
Melanie Doshier

Support Services Director, ACCESS





**WHY
I DO THIS WORK**



Of our country's unhoused population, over 50% of individuals came from the foster care system, possibly never having experienced unconditional love and trust.

Our Veterans are one of the most service resistant populations due to the need to trust a system that has likely failed them.

We can change this.

Alena Pollak

Veterans Services Division Supervisor, ACCESS





**WHY
I DO THIS WORK**



**The
Destructive
Nature of
Shame:**

Words and Attitudes can kill

**Recovery from anything
is a pathway to peace**

**Abuse - Trauma - Poverty
Marginalization - Substance Misuse
Mental Health Concerns**

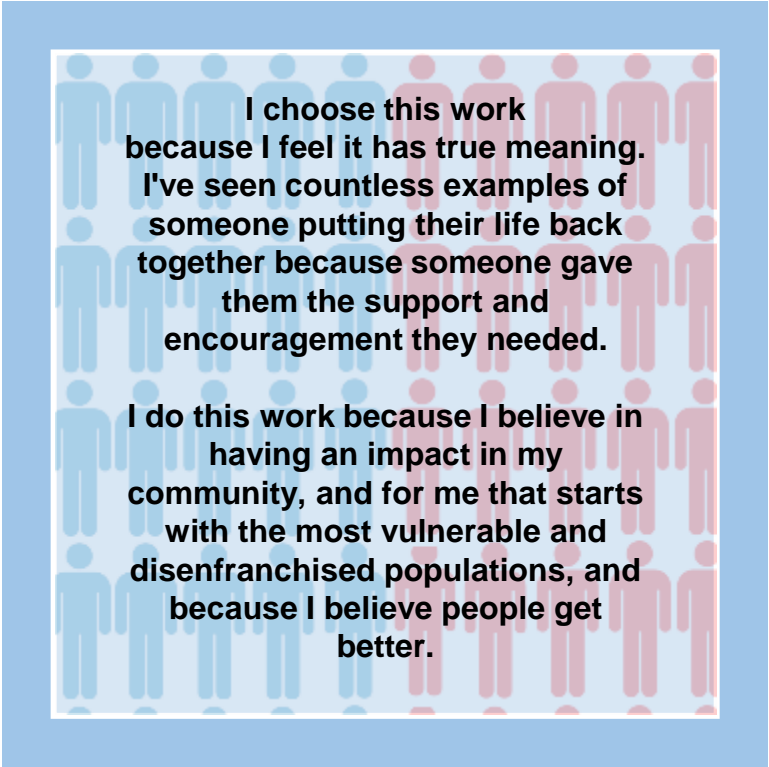
Joseph Chick

Veterans Services Director, ColumbiaCare





**WHY
I DO THIS WORK**



**I choose this work
because I feel it has true meaning.
I've seen countless examples of
someone putting their life back
together because someone gave
them the support and
encouragement they needed.**

**I do this work because I believe in
having an impact in my
community, and for me that starts
with the most vulnerable and
disenfranchised populations, and
because I believe people get
better.**



**OUR
ORGANIZATIONS**

ACCESS Services

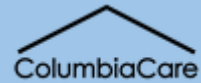
- **Shelter**
 - Intensive Case Management
 - Housing Navigation/Housing Stabilization
 - Rental Assistance
 - Housing/Homeownership
- **Warmth**
 - Energy Assistance
 - Weatherization
- **Food**
 - Food Bank
 - Pantry Network

ColumbiaCare Services

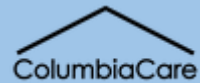
- Clinical Case Management Services
- Behavioral Health Focus



BARRIERS IN VETERANS SERVICES

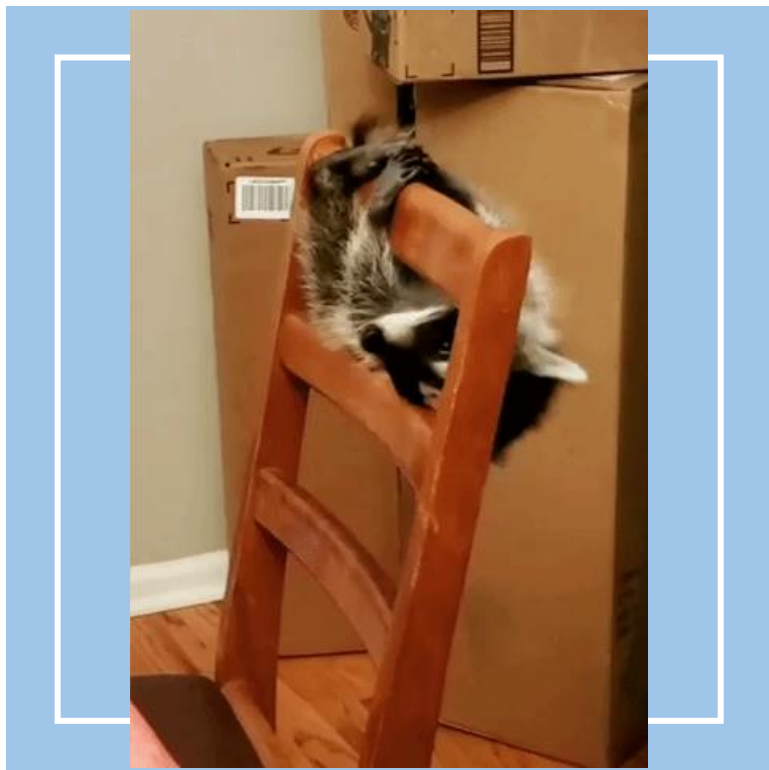


ADDRESSING BARRIERS IN VETERANS SERVICES





**PRE DISASTER:
INDIVIDUAL
AGENCY
CAPACITY**





**ONGOING
COVID PANDEMIC**

- **In the early months of the crisis, tens of millions of people lost their jobs.**
- **Near the end of 2021, 20 million households reported having too little to eat in the past seven days**
- **10 million households were behind on rent.**

Based on data available for analysis on: May 01, 2022

Figure 1a. 12 Month-ending Provisional Counts of Drug Overdose Deaths: United States

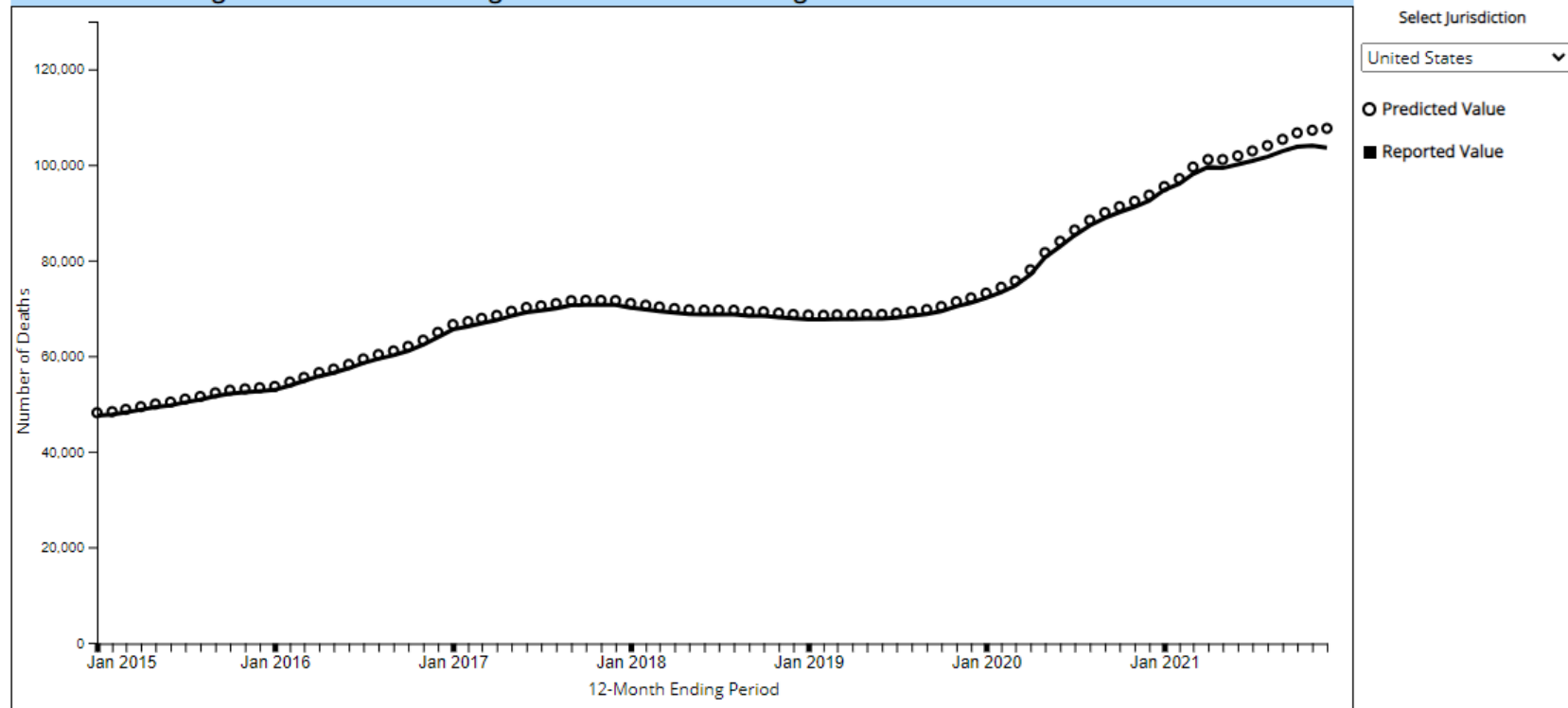


Figure 1b. Percent Change in Predicted 12 Month-ending Count of Drug Overdose Deaths, by Jurisdiction: December 2020 to December 2021



**2020
WILDFIRES
SOUTHERN OREGON**

BEFORE

In 2018 Jackson County needed 5,380 low income housing units to meet the need that existed at that point.

THEN

**The 2020 Labor Day
Wildfires**

Now, more than ever before, we had to expand our continuum if we were going to continue to work towards functional zero.



IN THE WAKE OF
DISASTER



Coalition Work

**SPARKED
BY
NEED**

WELCOMING PARTNERSHIP:

AIMING FOR
COORDINATED ENTRY
AND COORDINATED
RESPONSE

Benefits of coalition work

- **Sharing responsibility**
- **Sharing case management**
- **Leveraging pooled/braided resources**
- **More robust idea generation**
- **Brainstorming best fits and best paths forward**
- **Open communication/ faster response times**
- **Potential for expanding services together with support**
- **Trusted relationships**

Why colleagues avoid coalitions

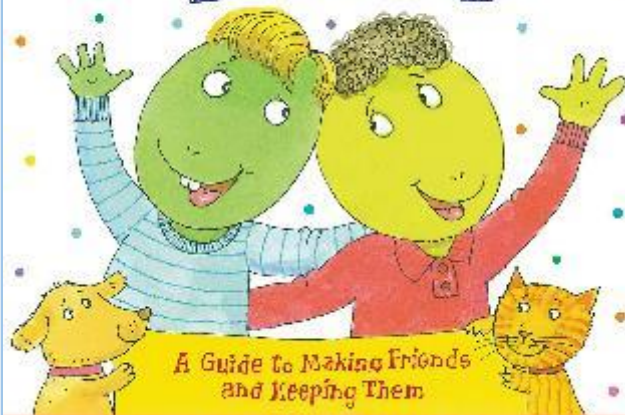
- Perceived scarcity of resources
- Protecting resources
- Being pushed outside of our lanes
(where our strengths lay)
- Pushing outside of capacity
- Lack of ongoing support
- Extra meetings
- Lack of trust



**HOW TO
MAKE IT WORK**

DINO
and Friends
TALES

HOW to Be a FRIEND



A Guide to Making Friends
and Keeping Them

Laurie Krasny Brown • Marc Brown



How to be a Good friend?

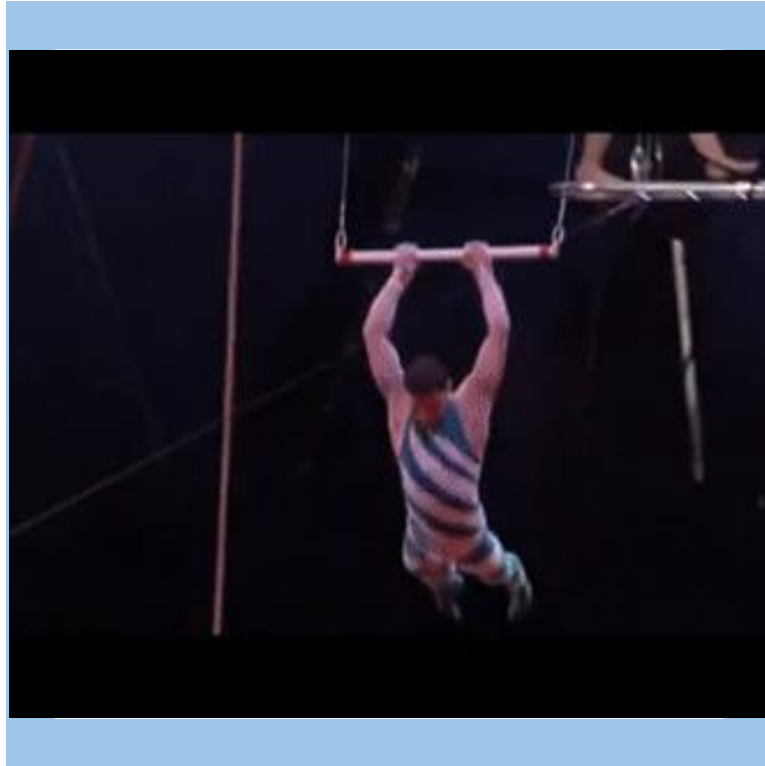
- # Don't break promises
- # Admit when you are wrong
- # Stay in touch
- # Forgive others
- # Help others in their struggles
- # Be a Good listener
- # Be Respectful
- # Be Loyal
- # Watch from back
- # Introduce them to others
- # Be Dependable



**EFFECTIVE
COALITIONS
ENGAGE IN:**



**TRUST
BUILDING**





FLEXIBILITY





**A STRENGTHS
BASED
APPROACH**



ORBO

OUTCOMES:

**CAPACITY
BUILDING**



FUNCTIONAL ZERO **HOUSING COALITION**

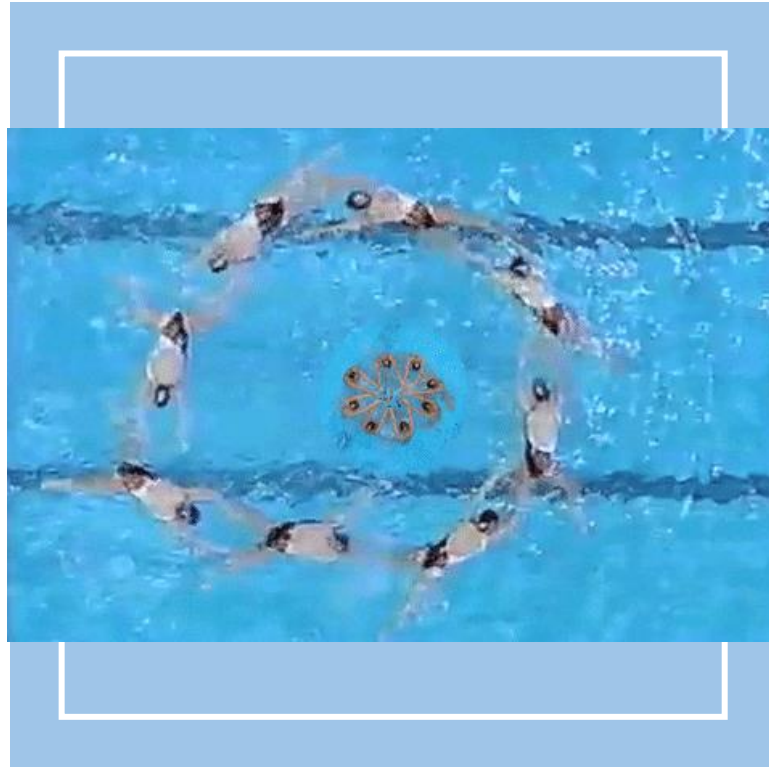
- Shared responsibility for outcomes (well defined MOUs)
- Shared case management
- Shared referral platform with built-in accountability
- Shared information
- Joint prioritizations
- Shared goals
- Leveraging pooled/braided resources
- Co-management of Coordinated Entry List (BiName list)
- Pursuing new grants and services together
- Coordinated responses to needs
- Joint meetings

Some of Our Measurable Outcomes

- **Weekly meetings with VA “Homeless Services” teams**
- **Weekly case conferencing amongst community partners**
- **Expansion of temporary financial support of VA enrollees, without overtaxing our case management capacity**
- **Massive increase in VASH referrals**
- **Measurable increase in housing placements**
- **Increase in multi-program enrollment across the community**
- **“Third Thursday”**
- **New programs launched together**



**NEW
MEDIUMS
&
FRONTIERS**



The Coalition Means That We're All In It Together

Coordinated Entry → Coordinated Response

- **Achieving functional zero**
- **Use of all VASH vouchers**
- **Suicide Prevention programming**
- **Coordinated entry for newest PSH project (75 beds)**
- **Multi-agency MOUs with housing developers**

**A home for every
Veteran.
No Veteran shall
go unhoused.**

THANK YOU

